

Dear Customers,

We are happy to announce that we will be open for business as of Monday, May 4th.

Working under the guidelines of the CDC for essential workers and for the benefit and safety of all concerned, our technicians will:

- Practice proper hand-washing techniques and use hand sanitizer before and after every visit.
- Wear protective gloves, shoe covers and masks. (I have ordered face shields that are supposed to arrive some time in May. Once they do, they will be wearing them as well.)
- Maintain a distance of at least 6 feet from the customer(s).
- Offer contactless transactions – no signatures required.

For the safety of our technicians, customers must wear face masks in their presence.

The following questions will be asked of every customer on the phone when an appointment is set up and also by the technician before entering your home or business:

1. Have you, or anyone in the home (or place of business), been in contact with someone who has, or has had, the Coronavirus?
2. Are you, or anyone in the home (or place of business), been self-quarantining because you have been in contact with someone infected with the Coronavirus?
3. Do you, or anyone in the home (or place of business) have a fever, cold, or flu-like symptoms?

If the answer is *yes* to any of these questions, we will not set up an appointment or enter your home (or place of business) until that time when it is safe to do so.

The body temperature of every employee will be checked every morning to make sure that no one is febrile.

We are taking this outbreak of Coronavirus **VERY SERIOUSLY**. With your cooperation, I believe we can safely start back to work.

If you would like to make an appointment and/or have any questions regarding the aforementioned precautions, please call the office at 201-569-7192.

Warmest regards,

George